



**780.732.5721**  
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Edmonton, AB T5G 0W6

## BEST RATE GUARANTEED.

We guarantee the best rates when you book on our website or hotel direct.

When you book directly, we can ensure the best rate, service and flexibility possible.

If you find a qualified, lower rate for the same hotel within 24 hours of making your reservation, we will match that rate and give you an additional 10% discount on the room or a complimentary upgrade (subject to availability).

### BOOK DIRECT- why?

- Best Rate Guaranteed
- No Hidden Fees or Booking Fees
- 24 hour, Flexible Cancellation
- Earn Aeroplan Points When You Book Direct
- A Friendly Associate is Always There to Help You
- Exclusive eligibility for special promotions and packages
- Toll-Free Reservation

## TERMS & CONDITIONS

Lower, competing rate must be verified by management at Nova Hotels. This rate must be bookable to the general public and advertised. This rate must be for the same hotel, dates, room type and number of guests. Nova Hotels is not responsible for any fees and cost to cancel any reservations made on other channels.

All reservations must be made through our website or hotel directly in order to receive the price matching and 10% off or a complimentary upgrade. All claims must be made within 24 hours of booking the reservation and/or 24 hours prior to check-in time. Upgrades are subject to availability.

Best Rate Guaranteed does not apply to the following:

- Any reservations not booked directly through the website or hotel
- Negotiated rates not listed to the public including but not limited to: Corporate Negotiated Rates, Government Rates, Membership Rates (AAA, CAA, ect.), Senior Rates, Group Negotiated Rates.
- Packages that include additional services or products
- Taxes, gratuities, incidentals and additional fees
- Discounts based on fluctuation in currencies
- Rates negotiated for stays of 30 nights or longer

For more information email [sales@novahotels.ca](mailto:sales@novahotels.ca)